

Access Statement for West Lodge Hotel Ltd

Introduction

West Lodge Hotel was originally a 19th century Lodge House and part of the Rothschild Estate. Privately owned, West Lodge has been sympathetically restored with an eye for detail and comfort.

Our nine en-suite bedrooms are all comfortably and individually furnished to a high standard and equipped with an eye to ensuring your visit is relaxing and enjoyable.

We aim to meet the needs of all our guests. However there are some period features which might make access difficult for people with limited mobility.

If you have any specific questions or requirements, please do not hesitate to call us so we can do our best to help.

Pre-Arrival

- Bus stops within 200m of the hotel. Regular bus service.
- Train stations within 3 miles
- Local shop approximately 300m away.
- There are several local taxi companies; we can make bookings for you.
- Brochures and menus can be provided in large print if required. We regret we do not have facilities to prepare documents in braille.
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Arrival & Car Parking Facilities

- Parking is on a gravel drive at the front and side of the hotel.
- We offer assistance with luggage.
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Main Entrance, Reception & Ticketing Area

- There are two broad steps up to the front door. Ramps are available to allow wheelchair access.

- The front door is kept locked at all times.
- Guests are escorted to rooms and facilities explained.
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Public Areas - Hall, Stairs, Landing, Corridors etc

- Public Areas are all on one level
- Two bedrooms in the main house are on the ground floor. All Garden Rooms are at ground level - access over small threshold.
- All bedrooms are ensuite, have remote control TVs and Tea coffee making facilities
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Public Areas - Sitting room, lounges, lobbies etc

- Breakfast and dinner are served in the restaurant on the ground level.
- Guest toilets are on the same level
- Full waiter/waitress service is available
- Access to the garden is via two small steps from the restaurant. alternative access can be arranged through the side gate.

Additional Information

- West Lodge is a privately run hotel and we will endeavour to meet any special requests. Please call to discuss your requirements.

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Future Plans

West Lodge Hotel Environmental Policy

West Lodge Hotel recognises its position within the local community and its role in the wider global environment. We are committed to reducing our environmental impact, wherever practicably feasible, relating to the management and operation of the Hotel.

Key activities:

1. We recycle glass, tin and paper wherever possible. Energy saving bulbs are used wherever practical.
2. We source our restaurant food locally and try to use local supplier companies for other services whenever possible.
3. We actively try to minimise the amount of non-recyclable waste produced by the hotel and staff members.
4. We endeavour to limit noise pollution at all times of day.
5. Where possible we will inform our visitors about the differences they can make by saving energy and water during their stay.

We regularly review our environmental policy and the ways in which it is implemented – any suggestions are always gratefully received.

Julie Billingham

Manager